Hi there!

I’m a designer who focuses on creating genuine experiences for the user through developing functional user interfaces that combines simplicity and elegance.

Art has always been a passion of mine, whether that be working with traditional (pencil and paper) mediums or crafting more technical digital animations.

Aside from all this, I enjoy exploring new cooking recipes, catching up on the latest news regarding technological developments or design trends, and spending time with family and friends.

Thanks for stopping by ☺

Overview:

This was for a class project

Mackenzie Health reached out to Waterloo University as an industry partner to help with implementing innovative changes in their future building – Mackenzie Vaughan Hospital, which will become Canada’s first hospital to feature ‘smart’ technology systems and medical devices.

The prompt was to develop a solution to patient unhappiness in the hospital.

As Mackenzie Health was looking to implement smart technology, my team and I decided to stray away from a typical app/website and instead, figure out a way to incorporate some sort of smart device to reduce and hopefully relieve patients pain points.

The objective of this project was “*how might we create and deliver a world-class health service experience for patients, families, and staff at Mackenzie Vaughan Hospital?”*

**Project:** Mackenzie Health Hospital

**Duration:**

January – April 2018 (3 months)

**Tool kit:**

Figma

Photoshop

User research and testing

Google app developer

Google Home

**Role:**

**Sprint Pt. 1:**

Our goal was to incorporate some type of innovative technology to make a hospital experience better. We started our journey

**Sprint Pt. 2:**

**Solution:**

**Mapping User Journey:**

A customer journey map was used to discover the major pain points that a patient would go through during the process.

**Findings from Usability Testing:**